



# NATIONAL FLOOD INSURANCE PROGRAM

## Bureau and Statistical Agent

# FEMA

W-04023

**MEMORANDUM TO:** Write Your Own (WYO) Principal Coordinators and  
NFIP Servicing Agent

**FROM:** WYO Clearinghouse

**DATE:** June 7, 2004

**SUBJECT:** Institute for Business and Home Safety (IBHS) Executive Flood  
Committee Meeting

The Federal Emergency Management Agency (FEMA) and the Institute of Business and Home Safety have agreed to provide an opportunity for all non-IBHS member Write Your Own (WYO) companies to discuss matters of concern before the IBHS Executive Flood Committee.

A call for meeting notification and agenda will be distributed to all WYO Companies prior to the IBHS Executive Flood Committee meeting. Any non-IBHS member WYO Company wishing to address the Committee should contact the Committee Chair or the Committee Staff representative prior to the meeting date. Once approved, the presenter will be notified of a specific time scheduled for the presentation. Action taken will be reported to the presenter within 30 days.

The contact information is as follows:

Committee Chair: Patty Templeton-Jones  
Telephone: 866-373-5663, ext. 4492

Committee Staff: James W. Russell  
Telephone: 813-286-3400 ext. 111

### IBHS 2004 Meeting Schedule

Executive Flood Committee	IBHS General Flood Committee
June 21, 2004	June 22, 2004
October 25, 2004	October 26, 2004

If you have any questions or need additional information, please contact your Program Coordinator.

Attachments

Cc: Technical Government Representative, Vendors, WYO Marketing, FIPNC, IBHS

Suggested Routing: Underwriting, Claims, Marketing

7700 HUBBLE DRIVE • LANHAM, MD 20706 • (301) 731-5300

COMPUTER SCIENCES CORPORATION, under contract to the FEDERAL EMERGENCY MANAGEMENT AGENCY,  
is the Bureau and Statistical Agent for the National Flood Insurance Program

June 5, 2004

To: IBHS Flood Committee – Executive Session and General Session

**MEETING CALL**  
**IBHS Flood Committee**  
**June 21 – 22, 2004**  
**Hilton Garden Inn**  
**Franklin Square**  
**815 14<sup>th</sup> St., NW**  
**Washington, DC**

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Chair Patty Templeton-Jones has called a meeting of the IBHS Flood Committee, Executive and General Sessions. The Executive Session meeting is on Monday, June 21, 2004 and will begin at 1:00 p.m. and will end by 5:30 p.m. The General Session on Tuesday, June 22, 2004, will begin at 8:30 a.m. and will end by 1:00 p.m.

The agenda and any pre-meeting materials are enclosed. The Minutes from the February 23<sup>rd</sup> and 24<sup>th</sup> meetings are also included in this packet.

I look forward to seeing you in Washington, D.C.

Sincerely,

James W. Russell, Ed.D.  
Vice President, Outreach  
Institute for Business & Home Safety

**AGENDA**  
IBHS Flood Committee  
Executive Session  
Hilton Garden Inn  
Franklin Square  
815 14<sup>th</sup> St., NW  
Washington, DC 20005  
June 21, 2004

**I. Call to Order**

Chair, Patty Templeton-Jones will call the meeting to order at 1:00 p.m. on Monday, June 21, 2004.

- A. Antitrust and Lobby Tax Compliance Statements. These statements are enclosed and the meeting will be conducted in accordance with them.
- B. Committee Roster. A copy of the current roster will be distributed for accuracy and attendance checks.

**II. Review of Minutes**

- A. Executive Session: February 23, 2004
- B. General Session: February 24, 2004

**III. Old Business**

- A. Legislative Update by FEMA executive
- B. Executive Committee Priorities:
  - i. Arrangement/Federal Pre-emption
  - ii. Adequacy of expense allowance
  - iii. Marketing Goals
  - iv. Next Gen
- C. Status Report: NFIP Re-Authorization
- D. Status Report: The Arrangement
- E. Expense Allowance
- F. Marketing Goals/Incentive
- G. Bonus Incentive
- H. Status Report: Elevation Certificate Work Group
- I. Status Report: Policy Growth Work Group
- J. Status Report: Stop Sign

**IV. New Business**

- A. Class Action Lawsuit re. Hurricane Isabel Flood Claims
- B. Handling of claims by Hurricane Isabel Task Force
  - i. Adjuster actions
  - ii. Repeated calls to WYO seeking the same data for same claim
- C. Guiding principles for review of policy revision suggestions and goals for future policy
- D. Policy and/or practice modification as related to

- i. Impact on marketing
  - ii. Impact on pricing
- E. The revised and consolidated list of 20 recommendations
  - i. Was a comment offered by June 10 as requested?
  - ii. Sent to any WYO, Committee person or other?
- F. Review of the List of 20 recommendations
- G. Does the Committee wish to add, delete, prioritize and/or weight the items?
- H. Other possible considerations
  - i. Concept of subsidy
  - ii. Rating simplification
  - iii. Affordability
  - iv. Cost-benefit
  - v. Consistency with system practice
- I. PCIAA interest
- J. Any additions or deletions for Flood Committee Priorities?
- K. Other
- L. Future Meetings
  - i. October 25 – 26 2004 Hilton Garden Inn, Franklin Square, DC.
  - ii. February 13 – 14, 2005           Site TBA
  - iii. June 13 – 14, 2005            Site TBA
  - iv. October 24 – 25, 2005        Site TBA

**V. Adjournment**

**AGENDA**  
IBHS Flood Committee  
General Session  
Hilton Garden Inn  
Franklin Square  
815 14<sup>th</sup> St., NW  
Washington, DC 20005  
June 22, 2004

**I. Call to Order**

Chair, Patty Templeton-Jones, will call the meeting to order at 8:30 a.m. on Tuesday, June 22, 2004.

- A. Antitrust and Lobby Tax Compliance Statements. These statements are enclosed and the meeting will be conducted in accordance with them.
- B. Committee Roster. A copy of the current roster will be distributed for accuracy and attendance checks.

**II. Review of Minutes**

General Session: February 24, 2004

**III. Legislative Update**

A senior FIMA official will provide an update on current legislative issues.

**IV. Old Business**

- A. Priorities of the IBHS Flood Committee. Status of:
  - i. NFIP Reauthorization
  - ii. Arrangement/Federal Pre-emption.
  - iii. Expense allowance.
  - iv. Marketing goals: efforts to assist companies.
  - v. NEXT GEN
- B. Program Status
- C. FIMA Management Planning Calendar.
- D. Status Report: NFIP Re-Authorization
- E. Status Report: The Arrangement
- F. Expense Allowance
- G. Marketing Goals/Incentives
- H. Status Report: Elevation Certificate Work Group
- I. Status Report: Policy Growth Work Groups
- J. South Carolina taxing of premiums---any resolution?
- K. Stop Sign
- L. Other

**V. New Business**

- A. Class Action Lawsuit re. Hurricane Isabel Flood Claims
- B. Handling of claims by Hurricane Isabel Task Force
  - i. Adjuster actions
  - ii. Repeated calls to WYO seeking the same data for same claim
- C. Guiding principles for review of policy revision suggestions and goals for future policy
- D. Policy and/or practice modification as related to
  - i. Impact on marketing

- ii. Impact on pricing
- E. The revised and consolidated list of 20 recommendations
  - i. Was a comment offered by June 10 as requested?
  - ii. Sent to any WYO, Committee person or other?
- F. Review of the List of 20 recommendations
- G. Does the Committee wish to add, delete, prioritize and/or weight the items?
- H. Other possible considerations
  - i. Concept of subsidy
  - ii. Rating simplification
  - iii. Affordability
  - iv. Cost-benefit
  - v. Consistency with system practice
- I. PCIAA interest
- J. Any additions or deletions for Flood Committee Priorities?
- K. Other
- L. Future Meetings
  - i. October 25 – 26, 2004 Hilton Garden Inn, Franklin Square, DC.
  - ii. February 7 – 8, 2005 Site TBA
  - iii. June 13 –14, 2005 Site TBA
  - iv. October 24 – 25, 2005 Site TBA

## **VI. Adjournment**