



**FEMA**

W-04063

September 20, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and NFIP Servicing Agent

FROM: Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office – Alabama

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) in response to Hurricane Ivan. The FRO will coordinate with WYO companies and provide guidance, define the scope of coverage, and assist with reinspection of losses.

The Flood Response Office is operating at the following location:

Alabama Insurance Underwriting Association  
315 E. Laurel Avenue, Suite 301  
Foley, AL 36535

If you should have any questions, please contact Frank Ward at (251) 970-1692, or fax at (251) 970-1837.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators