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FEMA

W-10072

June 30, 2010

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

A handwritten signature in black ink, appearing to read "James A. Sadler".

FROM: James A. Sadler, CPCU, AIC
Director of Claims
National Flood Insurance Program

SUBJECT: Update – *NFIP Adjuster Claims Manual*

The 2010 *NFIP Adjuster Claims Manual* updates have been posted on the NFIP Web site. You may access the updated manual at: http://nfipiservice.com/nfip_docs.html

Please share this information within your organization as appropriate. If you should have any questions, please contact your iService Company Consultant.

cc: Vendors, IBHS, FIPNC, and Government Technical Representative

Required Routing: Claims and Data Processing