



**FEMA**

W-11070

September 3, 2011

**MEMORANDUM FOR:** Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

**FROM:** NFIP Clearinghouse

**SUBJECT:** Flood Response Office – Hurricane Irene East Rutherford, New Jersey

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service New Jersey policyholders impacted by Hurricane Irene. The FRO will coordinate with the WYO companies and the NFIP Direct to provide guidance, define the scope of coverage, and assist with the re-inspection of losses.

The FRO is operating at the following location:

**NFIP Flood Response Office**  
Homewood Suites by Hilton  
125 Route 17 South  
East Rutherford, NJ 07073

The Bureau's contact person at the FRO is Anthony Deangelo.

The FRO operating hours are Monday through Friday, from 8:00 a.m. to 5:00 p.m., and Saturday 8:00 a.m. to 12:00 noon.

The telephone number to contact the FRO is (781) 258-7631.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting