



FEMA

W-11122

November 30, 2011

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: 
Edward L. Connor
Deputy Associate Administrator for Federal Insurance

SUBJECT: New York State Department of Financial Services
Insurance Circular Letter No. 13

The New York State Department of Financial Services issued Insurance Circular Letter No. 13 on Monday, November 28, 2011, to all authorized property insurers writing business in New York State. The subject of the letter is “unfair claims settlement practices and the National Flood Insurance Program.” The letter can be accessed at the following link:
http://www.dfs.ny.gov/insurance/circltr/2011/cl2011_13.htm.

I will meet with Superintendent Benjamin Lawsky on Monday, December 5, 2011, along with other FEMA representatives, to discuss the letter and the respective roles of the Federal Government and of the states with regard to the NFIP. An update on this matter will be provided to you following that meeting.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims, Underwriting