



FEMA

W-12019

March 12, 2012

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Closure of Springfield, MA, Flood Response Office (FRO)
FICO 277-CT, FICO 281-MA, FICO 285-RI, FICO 287-VT

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Springfield, MA, on March 20, 2012.

Any request for reinspections or other assistance regarding claims should be directed to Jim Cavazos, iService NFIP General Adjuster, NFIP Bureau and Statistical Agent at 301-467-9040.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting