



**FEMA**

W-12098

November 15, 2012

**MEMORANDUM FOR:** Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

**FROM:** NFIP Clearinghouse

**SUBJECT:** Flood Response Office – FICO Number 305 Hurricane Sandy  
Somerset, NJ

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service New Jersey policyholders impacted by Hurricane Sandy. The FRO will coordinate with the WYO Companies and the NFIP Direct Servicing Agent to provide guidance, define the scope of coverage, and assist with the re-inspection of losses.

The FRO is operating at the following location:

**NFIP Flood Response Office**

147 Pierce St., Ste. 2B

Somerset, NJ 08873

The FRO operating hours are Monday through Friday 8:00 a.m. to 5:00 p.m. and Saturday 8:00 a.m. to 12:00 p.m. (noon). The Bureau's contact person at the FRO is iService NFIP General Adjuster Tom Valencia.

The temporary telephone number at the FRO is 971-237-4277.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting