



W-05041a

September 2, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators
and NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Activation of the Single Adjuster Program – Alabama
and Mississippi

Hurricane Katrina has caused extensive wind and flood damage to residential and commercial properties in Alabama and Mississippi. The Federal Emergency Management Agency, in conjunction with the Alabama Insurance Underwriting Association (AIUA) and the Mississippi Windstorm Underwriting Association, has activated the Single Adjuster Program.

The NFIP Claims Coordinating Office (CCO) has co-located with the AIUA. Losses sustained in both Mississippi and Alabama resulting from Hurricane Katrina will be handled from the existing CCO in Mobile, Alabama.

Please note that the Single Adjuster Program in Mississippi will apply only to those claims reported from Harrison, Pearl River, and Jackson counties.

The CCO is operating at the following location:

NFIP Claims Coordinating Office
1055 Hillcrest Road, Suite D
Mobile, AL 36695

If you should have any questions regarding procedures for the Single Adjuster Program, please contact Donald Waters at (251) 607-7788 or fax at (251) 634-5294.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators