



**FEMA**

W-05050

September 14, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and NFIP Servicing Agent

FROM: Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office—Alabama/Mississippi

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service Alabama and Mississippi policyholders impacted by Hurricane Katrina. The FRO will coordinate with WYO companies and provide guidance, define the scope of coverage, and assist with reinspection of losses.

The Alabama/Mississippi FRO is operating at the following location:

**NFIP Flood Response Office**  
Henderson Place  
5253 Highway 90  
Mobile, AL 36619

The Bureau's contact person at the FRO is Gerald Waytowich: phone 251-660-2711; fax 251-660-2721.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting