



**FEMA**

W-05061

October 4, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and NFIP Servicing Agent

FROM: *David I. Maurstad*  
David I. Maurstad  
Acting Director  
Mitigation Division  
Emergency Preparedness  
and Response Directorate

SUBJECT: Coordination of Louisiana Wind and Water Losses

Hurricanes Katrina and Rita have caused extensive wind and flood damage to residential and commercial properties in Louisiana. We were not able to activate the Single Adjuster Program and as a result some insureds will have to schedule two adjuster appointments in order to have the wind and flood damage estimated by the separate carriers. To help the insureds and companies expedite the claim process we are advising the WYO companies to check the wind and water matches provided to them earlier in the summer. With every assignment that has such a match, the flood adjuster should contact the wind adjuster to help facilitate the correct allocation of damage payments. Enclosed is the updated Louisiana Fair Plan and Coastal Plan list of wind adjusting firms by Parish for contact purposes. The companies and adjusting firms should make every effort possible to assist the insureds in settling these claims and if possible, should meet with the insured at the same time as the wind adjuster.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators

## *Louisiana SAP Adjuster's - Contact Information*

### **CENTRAL CLAIMS SERVICE**

P.O. Box 7722

Metairie, LA 70010

Phone # (504) 834-6685 fax (504) 834-5929 or

New Number 225-751-1216 fax 225-753-7244

**PARISHES: ORLEANS; PLAQUEMINES; ST. BERNARD**

**Contact: John Finney [JohnF@centralclaims.com](mailto:JohnF@centralclaims.com)**

### **THE WORLEY COMPANIES**

P.O. Box 7187

Metairie, LA 70010

Phone# (504) 887-6685 fax (504) 887-6735

**PARISHES: ST. TAMMY; WASHINGTON; TANGIPAHOA; ST. HELENA;**

**LIVINGSTON; ASCENSION**

**Contact: Tommy Lea [TLea@worleyco.com](mailto:TLea@worleyco.com)**

### **BATON ROUGE / BROWN CLAIMS SERVICE**

P.O. Box 15213

Baton Rouge, LA 70895-5213

Phone #225-924-5210 Fax # 225-925-8597

**PARISHES: EAST & WEST FELICIANA; POINTE COUPEE ; WEST BATON ROUGE; IBERVILLE; EAST BATON ROUGE**

**Contact: Steve Brown [contact@brownclaims.com](mailto:contact@brownclaims.com)**

### **F A R A**

219 Roswell St. Bldg. 200 Suite 200

Alpharetta, GA 30004

Phone # 888-696-5679 Fax # 800-829-8696

**PARISHES: JEFFERSON; LAFOURCHE; ST. CHARLES; ST. JOHN THE BAPTIST; ST. JAMES; ASSUMPTION**

**Contact: Bob Harter [bob.harter@Fara.com](mailto:bob.harter@Fara.com) (Local contact number 877-605-3272)**

### **AMERICAN CATASTROPHE SERVICES (AM CAT )**

P.O. Box 1068

Coppell, TX 75019-1068

Phone # 1-800-995-1433 Fax (972) 393-5331

**PARISHES: TERREBONNE; VERMILLION; ST. MARY; IBERIA; ACADIA; ST. MARTIN; LAFAYETTE; ST. LANDRY; EVANGELINE**

**Contact: Keith LeBlanc [Kleblanc@Amcatusa.com](mailto:Kleblanc@Amcatusa.com)**

**CRAWFORD & COMPANY**

285 W. Esplande Ave. Suite 200

Kenner, LA 70065

Phone # (504) 466-5300 Fax # (504) 463-1116

**PARISHES: BEAUREGARD; ALLEN; CALCASIEU; JEFFERSON DAVIS;**

**CAMERON**

**Contact: Ron Burnett [Lnady Burnett@us.crawco.com](mailto:Lnady_Burnett@us.crawco.com)**