



**FEMA**

W-05086

December 28, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators  
and the NFIP Servicing Agent

FROM: Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

SUBJECT: 2006 NFIP Claims Presentation Workshops

Enclosed is the 2006 NFIP Claims Presentation workshop schedule. These workshops will focus on the key SFIP changes, concepts, and coverage information. We will explore additional subjects such as the 2004 Reform Act including the claims appeal process, loss settlement adjustments, new policy definitions, and policy language and exclusions.

Please submit the enclosed registration form if you are interested in attending any of these workshops.

Attachment

cc: Vendors, IBHS, WYO Standards, FIPNC, Government Technical Representative

Suggested Routing: Claims, Data Processing, Marketing, Underwriting



## WORKSHOP LOCATIONS, DATES & TIMES

### WORKSHOP 1

PLACE: LANHAM, MD  
DATE: WEDNESDAY, FEBRUARY 22, 2006  
TIME: 8:30 AM  
LOCATION: GREENTEC IV  
7700 HUBBLE DRIVE  
301-794-2220 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, FEBRUARY 8, 2006

### WORKSHOP 2

PLACE: ONTARIO, CA  
DATE: MONDAY, MARCH 6, 2006  
TIME: 8:30 AM  
LOCATION: ONTARIO CONVENTION CENTER  
2000 CONVENTION CENTER WAY  
909-937-3000 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – TUESDAY, FEBRUARY 21, 2006  
PARKING \$6.00

### WORKSHOP 3

PLACE: CONCORD, CA  
DATE: WEDNESDAY, MARCH 8, 2006  
TIME: 8:30 AM  
LOCATION: CENTRE CONCORD  
5298 CLAYTON ROAD  
925-671-3466 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, FEBRUARY 22, 2006

### WORKSHOP 4

PLACE: SEATTLE, WA  
DATE: FRIDAY, MARCH 10, 2006  
TIME: 8:30 AM  
LOCATION: KING STREET CENTER  
WRLD -6<sup>TH</sup> FLOOR  
201 S. JACKSON  
206-296-8388 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – FRIDAY, FEBRUARY 24, 2006

### WORKSHOP 5

PLACE: JACKSONVILLE, FL  
DATE: MONDAY, MARCH 13, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN – BAY MEADOWS  
9150 BAY MEADOWS ROAD  
904-737-1700 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – MONDAY, FEBRUARY 27, 2006

### WORKSHOP 6

PLACE: TAMPA, FL  
DATE: WEDNESDAY, MARCH 15, 2006  
TIME: 8:30 AM  
LOCATION: USAA  
17200 COMMERCE PARK BLVD  
813-632-4000 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, MARCH 1, 2006

**THIS IS A NON-SMOKING FACILITY. THERE CAN BE  
NO WALKINS OR CHANGES AT THIS LOCATION!**

### WORKSHOP 6A

PLACE: TAMPA, FL  
DATE: THURSDAY, MARCH 16, 2006  
TIME: 8:30 AM  
LOCATION: USAA  
17200 COMMERCE PARK BLVD  
813-632-4000 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – THURSDAY, MARCH 2, 2006

**THIS IS A NON-SMOKING FACILITY. THERE CAN BE  
NO WALKINS OR CHANGES AT THIS LOCATION!**

### WORKSHOP 7

PLACE: HOLLYWOOD, FL  
DATE: WEDNESDAY, MARCH 22, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN – FT. LAUDERDALE - AIRPORT  
2905 SHERIDAN STREET  
954-925-9100 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, MARCH 8, 2006

### WORKSHOP 7A

PLACE: HOLLYWOOD, FL  
DATE: THURSDAY, MARCH 23, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN – FT. LAUDERDALE – AIRPORT  
2905 SHERIDAN STREET  
954-925-9100 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – THURSDAY, MARCH 9, 2006

### WORKSHOP 8

PLACE: SAN JUAN, PR  
DATE: WEDNESDAY, MARCH 29, 2006  
TIME: 9:00 AM  
LOCATION: FOUR POINTS SHERATON  
500 ALAMBRA EN GRANADA BLVD  
CAGUAS, PR  
787-653-1111 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - WEDNESDAY, MARCH 15, 2006

### WORKSHOP 9

PLACE: DALLAS, TX  
DATE: MONDAY, APRIL 3, 2006  
TIME: 8:30 AM  
LOCATION: DALLAS PUBLIC LIBRARY  
1515 YOUNG ST  
214-670-1400 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – MONDAY, MARCH 20, 2006

**“THIS EVENT IS NOT SPONSORED BY THE DALLAS PUBLIC LIBRARY.”**

### WORKSHOP 9A

PLACE: DALLAS, TX  
DATE: TUESDAY, APRIL 4, 2006  
TIME: 8:30 AM  
LOCATION: DALLAS PUBLIC LIBRARY  
1515 YOUNG ST  
214-670-1400 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – TUESDAY, MARCH 21, 2006

**“THIS EVENT IS NOT SPONSORED BY THE DALLAS PUBLIC LIBRARY.”**

### WORKSHOP 10

PLACE: SAN ANTONIO, TX  
DATE: THURSDAY, APRIL 6, 2006  
TIME: 8:30 AM  
LOCATION: SAN ANTONIO PUBLIC LIBRARY  
600 SOLEDAD STREET  
210-207-2629 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – THURSDAY, MARCH 23, 2006

### WORKSHOP 10A

PLACE: SAN ANTONIO, TX  
DATE: FRIDAY, APRIL 7, 2006  
TIME: 8:30 AM  
LOCATION: SAN ANTONIO PUBLIC LIBRARY  
600 SOLEDAD STREET  
210-207-2629 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - FRIDAY, MARCH 24, 2006

### WORKSHOP 11

PLACE: HUMBLE, TX  
DATE: MONDAY, APRIL 10, 2006  
TIME: 8:30 AM  
LOCATION: HUMBLE CIVIC CENTER  
8233 WILL CLAYTON PKWY  
281-446-4140 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - MONDAY, MARCH 27, 2006

### WORKSHOP 11A

PLACE: HUMBLE, TX  
DATE: TUESDAY, APRIL 11, 2006  
TIME: 8:30 AM  
LOCATION: HUMBLE CIVIC CENTER  
8233 WILL CLAYTON PKWY  
281-446-4140 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE- TUESDAY, MARCH 28, 2006

### WORKSHOP 12

PLACE: METAIRIE, LA  
DATE: MONDAY, APRIL 17, 2006  
TIME: 8:30 AM  
LOCATION: JEFFERSON PARISH LIBRARY  
4747 WEST NAPOLEAN AVE  
504-849-8817 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – MONDAY, APRIL 3, 2006

### WORKSHOP 12A

PLACE: METAIRIE, LA  
DATE: TUESDAY, APRIL 18, 2006  
TIME: 8:30 AM  
LOCATION: JEFFERSON PARISH LIBRARY  
4747 WEST NAPOLEAN AVE  
504-849-8817 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – TUESDAY, APRIL 4, 2006

### WORKSHOP 12B

PLACE: METAIRIE, LA  
DATE: WEDNESDAY, APRIL 19, 2006  
TIME: 8:30 AM  
LOCATION: JEFFERSON PARISH LIBRARY  
4747 WEST NAPOLEAN AVE  
504-849-8817 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, APRIL 5, 2006

### WORKSHOP 13

PLACE: MOBILE, AL  
DATE: FRIDAY, APRIL 21, 2006  
TIME: 8:30 AM  
LOCATION: COTTAGE HILL BAPTIST CHURCH  
4255 COTTAGE HILL ROAD  
251-660-2422 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – FRIDAY, APRIL 7, 2006

#### WORKSHOP 14

PLACE: SOUTH HAVEN, MS  
DATE: MONDAY, APRIL 24, 2006  
TIME: 8:30 AM  
LOCATION: DESOTO CIVIC CENTER  
4560 VENTURE DRIVE  
888-280-9120 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – MONDAY, APRIL 10, 2006

#### WORKSHOP 15

PLACE: ST. PETERS, MO  
DATE: WEDNESDAY, APRIL 26, 2006  
TIME: 8:30 AM  
LOCATION: ST. PETERS CITY HALL  
#1 ST. PETERS CENTRE BLVD  
636-477-6600 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – WEDNESDAY, APRIL 12, 2006

#### WORKSHOP 16

PLACE: SOUTH BARRINGTON, IL  
DATE: FRIDAY, APRIL 28, 2006  
TIME: 8:30 AM  
LOCATION: ALLSTATE INSURANCE COMPANY  
51 WEST HIGGINS ROAD  
847-551-2058 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - FRIDAY, APRIL 14, 2006

#### WORKSHOP 17

PLACE: CANTON, OH  
DATE: MONDAY, MAY 1, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN CANTON  
4520 EVERHARD RD NW  
330-494-2770 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - MONDAY, APRIL 17, 2006

#### WORKSHOP 18

PLACE: RANDOLPH, MA  
DATE: WEDNESDAY, MAY 3, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN RANDOLPH  
1374 NORTH MAIN ST  
781-961-1000 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - WEDNESDAY, APRIL 19, 2006

#### WORKSHOP 19

PLACE: LAKE SUCCESS, NY  
DATE: FRIDAY, MAY 5, 2006  
TIME: 8:30 AM  
LOCATION: ALLSTATE INSURANCE CO.  
1111 MARCUS STREET  
516-574-5900 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – FRIDAY, APRIL 21, 2006

#### WORKSHOP 20

PLACE: CHARLESTON, WV  
DATE: MONDAY, MAY 8, 2006  
TIME: 8:30 AM  
LOCATION: CHARLESTON CIVIC CENTER  
200 CIVIC CENTER DRIVE - ROOM 204  
304-345-1500 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - MONDAY, APRIL 24, 2006

#### WORKSHOP 21

PLACE: PHILADELPHIA, PA  
DATE: THURSDAY, MAY 11, 2006  
TIME: 8:30 AM  
LOCATION: WYNDHAM PHILADELPHIA AT FRANKLIN PLAZA  
17<sup>TH</sup> & RACE STREETS  
215-448-2000 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – THURSDAY, APRIL 27, 2006

#### WORKSHOP 22

PLACE: NORFOLK, VA  
DATE: TUESDAY, MAY 16, 2006  
TIME: 8:30 AM  
LOCATION: USAA  
5800 NORTHAMPTON BLVD  
800-531-8222 x 41744 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - TUESDAY, MAY 2, 2006

#### WORKSHOP 23

PLACE: WILMINGTON, NC  
DATE: THURSDAY, MAY 18, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN WILMINGTON  
5032 MARKET ST  
910-392-1101 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE - THURSDAY, MAY 4, 2006

#### WORKSHOP 23A

PLACE: WILMINGTON, NC  
DATE: FRIDAY, MAY 19, 2006  
TIME: 8:30 AM  
LOCATION: HOLIDAY INN WILMINGTON  
5032 MARKET ST  
910-392-1101 (FOR DIRECTIONS ONLY)  
PRE-REGISTRATION DEADLINE – FRIDAY, MAY 5, 2006

#### WORKSHOP 24

PLACE: CAYCE, SC  
DATE: TUESDAY MAY 23, 2006  
TIME: 8:30 AM  
LOCATION: SOUTH CAROLINA FARM BUREAU  
754 KNOX ABBOT DRIVE  
803-936-4290 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE – TUESDAY, MAY 9, 2006

#### WORKSHOP 24A

PLACE: CAYCE, SC  
DATE: WEDNESDAY MAY 24, 2006  
TIME: 8:30 AM  
LOCATION: SOUTH CAROLINA FARM BUREAU  
754 KNOX ABBOT DRIVE  
803-936-4290 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE – WEDNESDAY, MAY 10, 2006