



**FEMA**

W-06091

December 29, 2006

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and  
NFIP Servicing Agent

FROM: WYO Clearinghouse

SUBJECT: Newly Revised Version of Claims Handbook

The NFIP Flood Insurance Claims Handbook has been revised to detail the claims appeal process. You may access the updated handbook on the FEMA web site at the link below:

<http://www.fema.gov/library/viewRecord.do?id=2187>

A faxable, black-and-white version of the document is also available on the web at:

<http://www.fema.gov/library/viewRecord.do?id=2184>

Please make sure that your adjusters are aware of this updated resource.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Suggested Routing: Claims