



FEMA

W-14064

December 22, 2014

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Addendum to the NFIP *Adjuster Claims Manual* – Special  
Adjustment Issues: Common Countertop Types and their  
Repair or Replacement

The NFIP *Adjuster Claims Manual* has been updated with a new addendum for Common Countertop Types and their Repair or Replacement: [http://www.fema.gov/media-library-data/1418852195820-d7ea286d4de1204026e385c949017f5d/Adj\\_claims\\_addendum\\_pt3\\_VIII.pdf](http://www.fema.gov/media-library-data/1418852195820-d7ea286d4de1204026e385c949017f5d/Adj_claims_addendum_pt3_VIII.pdf).

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Marketing, Training, Underwriting